State of Montana Department of Public Health and Human Services PO Box 4210 Helena, MT 59604

VACANCY ANNOUNCEMENT

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TITLE: Administrative Support

POSITION NO: 09757

LOCATION: Public Health & Safety Division, Helena

STATUS: Full-Time/Permanent

UNION: MEA/MFT

PAY GRADE: Pay Plan 20, Pay Band 3

STARTING SALARY: \$21,493 - \$25,859 annually. Depending on

qualifications and internal equity.

SUPPLEMENT: Yes

APPLICATION DEADLINE: State of Montana Applications can be submitted to any local Job Service or Human Resources- DPHHS, PO Box 4210 (111 Sanders, Room 202), Helena, MT. Applications may also be emailed to hhsea@mt.gov or faxed (406) 444-0262. Applications must be received or postmarked if mailed no later than 5:00 p.m., Wednesday, October 31, 2007. For further information visit the DPHHS website: www.dphhs.mt.gov/jobs

TYPICAL DUTIES: This position performs a variety of administrative duties in support of the Laboratory Services Bureau: enters and reviews accuracy of information in the laboratory databases, to bill tests to Medicaid, Medicare, CHIP and individuals. This person may be responsible for purchasing laboratory supplies and equipment.

KNOWLEDGE, SKILLS AND ABILITIES (COMPETENCIES) DESIRED:

<u>Knowledge:</u> Knowledge of administrative, office and management principles and practices; and use of various database programs and Microsoft Word and Excl; and purchasing rules, practices and procedures.

<u>Skills:</u> Skill in oral and written communication and interpersonal skills for working with a wide variety of customers, vendors and medical practitioners.

<u>Abilities:</u> Ability to organize procedures; apply and follow rules, policies and procedures; and maintain effective records and communications.

EDUCATION/EXPERIENCE REQUIRED: High school diploma or GED **AND** two or more years administrative support experience **OR** Associate degree in Administrative Assistant **OR** equivalent documented

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training in databases or medical data entry preferred. Medical office experience preferred.

APPLICATION AND SELECTION PROCESS: This position is being advertised outside the agency and in-house applicants must compete with the outside applicant pool. Interested persons must submit the following prior to the closing date to be considered:

- 1. <u>Signed</u> state application (PD-25, rev.05/03 or later);
- 2. Applicants claiming the **Veteran's or Disabled Person's Employment Preference** (see State of Montana Employment Application, PD-25) must provide verification of eligibility with the application materials. The required documentation includes a DD-214 or PHHS Certification of Disability form; and
- 3. Photocopy of transcripts for any coursework at a college or technical school. (*Only coursework/degrees from an accredited college or university recognized by the US Department of Education are acceptable to meet education requirements). If applicant has difficulty obtaining transcripts you will be given a five-day grace period to submit them to our office after the closing date to: HUMAN RESOURCES, PO Box 4210, Helena MT 59604; and
- 4. Supplement question.

Applications will be rejected for late, incomplete or unsigned application materials.

COMPENSATION: Eligible state employees are also provided paid health, dental, vision and life insurance. Other benefits including a deferred compensation program, public employees retirement system, annual leave, sick leave, paid holidays and up to 15 days military leave with full pay.

IMMIGRATION REFORM AND CONTROL ACT: In accordance with the Immigration Reform and Control Act, the person selected must produce within three (3) days of hire documentation that he/she is authorized to work in the United States. Examples of such documentation include a birth certificate or social security card along with a driver's license or other picture I.D., a U.S. passport or a green card.

REASONABLE ACCOMMODATIONS: Under state and federal law, qualified applicants with disabilities are entitled to reasonable accommodations. Modifications or adjustments may be provided to assist applicants to compete in the recruitment and selection process, to perform the essential duties of the job or to enjoy equal benefits and privileges of employment available to other employees. Alternative accessible formats of this document will be provided upon request. An applicant must

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request an accommodation when needed. If you need any such accommodation, contact Human Resources at 444-3136 as soon as possible to allow time to make needed arrangements.

SELECTIVE SERVICE COMPLIANCE CERTIFICATION: All male applicants (born on or after January 1, 1960) must complete a copy of 'Statement of Selective Service Registration Status' if offered a position with the State of Montana, unless they meet certain exemptions under Selective Service law. If you are required to register, but fail to do so, you are not eligible for employment with the State of Montana.

SUPPLEMENT QUESTION

Department of Public Health and Human Services

Title: Administrative Support

Position #: 09757

Location: Public Health & Safety Division, Helena

This supplement will be reviewed separately from the state application you submitted, and it will become a further basis for our evaluation of candidates. Your response to this supplemental question must be printed clearly or typed on standard 8.5 x 11 inch paper. Your response should be clear, concise and numbered. Since your response will be reviewed separately from your state application, please repeat any information that may appear on it or your resume rather than writing 'see my resume or application.'

QUESTION

 ${\underline{\rm NOTE}}\colon$ Your answer to the following question must be specific as to ${\underline{\rm dates}}$ and ${\underline{\rm employers}}.$ If this supplement is used as a screening tool, your answer may be rated based on months or years of experience. Reference will not be made back to your state application or resume.

1. Please describe your computer proficiency with Microsoft Word and Excel. Also describe your experiences with databases.

